

#### APPLICATION

Efforts shall be made to reduce the extra impact and contamination of the parquet as much as possible. A doormat shall be put before the door to avoid that the fine sand particles get onto the parquet surface. These small particles can damage the varnish layer on the parquet. Underlay felt shall be applied (glued) under legs of the furniture to protect the parquet from scratching. The strong and point-load can cause damages in the parquet. It shall be noted that the various types of the woods have different hardness. But the spike heel will cause damages even in the hardest type of the woods. The rolls can scratch the parquet therefore underlay shall be put under the roll chairs or rubber rolls shall be applied.

#### CLEANING AND MAINTENANCE

The pre-fabricated parquet is covered with a varnish layer therefore no varnishing is required after inlaying the parquet. It may be cleaned with hardly wet - fog-wet - cloth and detergents specialised for parquet and being available in special shops. **Never wash the floor.** Contaminants not soluble in water shall be removed immediately with their relevant solvent. Never use highly corrosive substance. Avoid using chemicals for cleaning as much as possible. When the varnish layer is worn out and shall be renewed first remove the old varnish layer using fine sandpaper (P120- P150) longitudinally. The dust formed during the rubbing shall completely be removed before varnishing. Before you put the next varnish layer rub slightly the previous layer to make it a little rough. Before you start varnishing, the varnish shall be tested. Check thoroughly the adhesion, discoloration and surface quality of the test varnish layer. If the test meets the requirements you can start varnishing. Before buying a varnish please consult with the trader. (Varnish with solvent is recommended.) Renewing the varnish layer can be prolonged if protective agents available in the commerce are used regularly for treatment of the parquet.

#### DO NOT FORGET

The wood is a "living substance" even if it is processed. Therefore it is as sensitive to the extreme climatic conditions as the human. For the good feeling of both human and parquet good climate in the room is required. It is e.g. a relative humidity of 45-55 % in case of 20 °C temperature. If this relative humidity gets frequently or permanently below the before specified value in the heating season the parquet can be dried out and small slots can be formed in and between the parquet elements. It is a natural phenomenon. To avoid it, both the temperature and relative humidity shall be measured in the heating season. The humidity shall be adjusted if necessary

#### IMPORTANT!

This parquet is made of wood therefore it reflects the variability in colours, structure typical for the natural wood even in one quality batch. Therefore the parquet samples presented in the leaflets are for information only.

Wood type		Recommended for floor heating	
		Floating installation	Installation with glue
1 - STRIP	OAK	select	- PL / CL
		natur	- PL / CL
		nordic	- PL / CL
	STEAMED BEECH	natur	- -
	AMERICAN WALNUT		- PL / CL
	CANADIAN MAPLE		- -
	JATOBA		- -
	MERBAU		- PL / CL
	WENGE		- -
DOUSSIE		- PL / CL	
2 - STRIPS	OAK	select	PL PL / CL
		natur	PL PL / CL
		nordic	PL PL / CL
	AMERICAN WALNUT		PL PL / CL

Wood type		Recommended for floor heating	
		Floating installation	Installation with glue
3- STRIPS	OAK	select	PL PL / CL
		natur	PL PL / CL
		trend	PL PL / CL
		markant	PL PL / CL
	STEAMED BEECH	natur	- -
		standard	- -
	DANUBE OAK	natur	- -
		rustic	- -
	STEAMED ACACIA	natur	- -
		rustic	- -
	ASH	natur	PL PL / CL
		markant	PL PL / CL
	CANADIAN MAPLE	natur	- -
		rustic	- -
STEAMED CHERRY	natur	PL PL / CL	
	rustic	PL PL / CL	
MERBAU		PL PL / CL	
JATOBA		PL PL / CL	
WENGE		- -	
AMERICAN WALNUT	natur	PL PL / CL	
	rustik	PL PL / CL	

PL = PanLoc join  
CL = Classic join

In the Guarantee certificate the box **To be filled in by Distributor** shall be filled in by the Seller. Seal of the selling company also shall be put. Number of the Guarantee certificate consists of the actual year and a serial number starting with 1 in every year. E.g. 2004/1.

**Acknowledgement of issuing the Guarantee certificate** shall be filled in also by Seller. They have to be collected and mailed to Parquet Factory in Tapolca monthly, next day after the last day in the month, address: Bakonyerdő Rt. Tapolcai Parkettyára, 8301 Tapolca, Pf. 102, to attention of the Quality management.

The other part of **Acknowledgement of issuing the Guarantee certificate** shall be kept by the Seller.

#### General guarantee conditions for prefabricated parquet made at Parquet Factory of

#### BEFAG Parkett Kft. Tapolca

#### Prefabricated parquet

Guarantee is undertaken for **all standard products** from date of manufacturing up to five years or from laying date up to five years. This guarantee covers the surface treatment (in case of normal use). Guarantee is taken for twenty-one years for the construction provided that the following conditions are met:

#### Transport and storage before use

- Products shall be delivered in closed transporting vehicle to protect the goods from the weather;
- Temperature and humidity in the warehouse where parquet is stored before laying shall provide 8-10 % equilibrium wet content in the wood (temperature: 20-22 °C with 45-55 % relative humidity).

#### Conditions for inlaying the parquet

- *Installation instructions* shall completely be followed.
- No more than 2 mm difference in level of the base is allowed. Humidity cannot be more than 2 % in the base and walls.
- Compensation joint dimensioned according to the room shall be provided next to the walls.
- No parquet is used in bathroom, sauna and kitchen (water-block).
- **The surface may be used under normal living and physical conditions only (normal climate/use, 20-22 °C and 45-55 % relative humidity).**

#### Conditions for inlaying the parquet in case of floor heating

- *Installation instructions* shall completely be followed except Article 4 and 5.
- No more than 2 mm difference in level of the base is allowed. Humidity cannot be more than 1.8 % in the base and walls.
- Compensation joint dimensioned according to the room shall be provided next to the walls.
- The leaflet titled "*Operation of floor-heating jointly with use of prefabricated parquet*" shall be obtained and strictly be followed the rules of preparing the base and laying as well as of the heating up and operation of the system specified by this leaflet.
- All the steps in the procedure shall be documented.
- Pre-fabricated parquet with PAN-LOC and CLASSIC joint and undivided covering layer (one-banded) and the two- and three-banded parquet with CLASSIC joint can be inlaid with sticking to the base only.
- The two- and three-banded parquet with PAN-LOC joint can be inlaid by both floating and sticking. In case of floating a floor-paper of two mm thick shall be put below the parquet.

#### Use, cleaning and maintenance

- All instructions for use, cleaning and maintenance specified by the manufacturer shall be followed.
- Hardly wet (fog-wet) cloth may be used only to wipe the floor.
- Never wash the floor.
- Contaminants not soluble in water shall be removed with their relevant solvent. Never use highly corrosive substance.
- Avoid treatment with chemicals. Use regularly surface protecting agents available in the trade.
- Underlay felt shall be applied under legs of the furniture; Underlay shall be put under the roll chairs.
- Avoid the strong and point-load in the parquet; use doormat.

#### No the guarantee is valid any more if

- Installation was not completed properly.
- It was washed with water.
- Parquet or the building structure surrounding the parquet contacted with water due to drenching, break in water pipe system, water flowed out and etc.
- Effect of wet from the building that increases the humidity in the parquet is observed.
- Aggressive (corrosive) cleaning agent was used; unusual mechanical use was observed.
- Shrinking as a result of very dry conditions is observed.

#### Other conditions

This parquet is made of wood therefore it reflects the variability in colours, structure typical for the natural woods even in one quality batch. The guarantee does not cover the variability resulting from the nature of the wood used for manufacturing the parquet. Therefore we recommend the customers and users check all panel after unpacking. **NO GUARANTEE IS TAKEN FOR HIDDEN FAULT RESULTING FROM FAILING TO CHECK AND PRE-SORT THE PARQUET.**

Should you be unsatisfied with parquet strips and they do not meet the design presented and countersigned we change them free of charge if they are undamaged and not inlaid yet. No the guarantee covers the damages caused by spike heel, heavy furniture, roll chairs, pets, hit, scratch, etc.

In case of floor heating we take the guarantee only if prefabricated parquet made of woods having been specified by us for floor heating and inlaid in accordance with our recommendation. The relevant data are summarised in the Table.

The surface cover is a protective layer for the walking surface. It wears out after a long normal use. **Therefore wearing of the surface cover is excluded in the guarantee.** When wearing can be observed in the cover (varnishing starts to disappear) it shall be renewed partly or fully (treatment or floor surface and re-varnishing). Surface of prefabricated parquet is treated in seven layers therefore it does not need re-varnishing after parquet laying. **Should you decide to re-varnish the product no guarantee is undertaken for varnishing.**

A primary treatment was completed on the products with oil-treated surface therefore they have to treat with oil before use. Furthermore, it has to be cleaned and provided with renewing treatment regularly, depending on its use and load.

Our guarantee does not cover damages caused by very hot and dry climate, high humidity or rapid changes of these parameters as well as discoloration resulting from sunshine and natural aging (it can be observed especially in surfaces covered by furniture and textile).

In case if our standard parquet does not meet the requirements specified for its quality category we have the right to control the spot and check the complaint. If the complaint is acceptable we repair or change the parquet at our costs. But no the additional costs – loss due to break in use – shall be covered by us.

**Guarantee covers the products that are continuously in possession of the original purchaser having valid Guarantee certificate** except parquet having been purchased by constructing entrepreneurs through retailer network. **Purchaser shall get a Guarantee certificate filled in.** *Constructing entrepreneurs have to issue a guarantee certificate to the final user, to owners of each apartment. This certificate is provided by the retailer when they purchase the parquet. To enforce the guaranteed claim filled-in Guarantee certificate, original invoice and Report on preparation of floor heating (in case of floor heating) are required.*



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# Guarantee certificate

Tapolca

Please study the conditions.

To be filled in by Distributor	
Company issuing the Guarantee certificate:	Number of Guarantee certificate:
Name of purchaser:	Date of purchase:
Location of inlaying (Town, street number):	
Number of the Purchasing invoice:	
Description and quality of the product:	
Sizes:	
Quantity:	m <sup>2</sup>

To be filled in by person laying the parquet!	
Location where the parquet is laid:	Date of laying:
Heating method:	
Humidity in the base: ..... % (at least three data measured)	
Temperature in the room when parquet was laid:.....°C	
Relative humidity when parquet was laid:.....%	
Glue applied for laying:	
Name and address of the worker laying the parquet (except in case of own completion for band parquet):	